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## 19 Exam

Riverbed Certified Solutions Professional- WAN Optimization Exam

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Questions  
& Answers

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**Question: 1**

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The use of station warning lights, tool boards and jidohka devices in the application of Lean accomplish which of these principles?

- A. Pilferage Minimization
- B. Visual Factory
- C. Management Awareness
- D. Operator Attentiveness

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**Answer: B**

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**Question: 2**

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A Lean Principle that addresses efficiency by the process worker is called \_\_\_\_\_?

- A. Visual Factory
- B. Supervising
- C. Training
- D. Standardizing

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**Answer: D**

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**Question: 3**

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While management of a company must set the stage for all improvement efforts, which of these 5S's is primarily driven by management?

- A. Straighten
- B. Sort
- C. Shine
- D. Sustain

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**Answer: D**

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**Question: 4**

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As part of a Visual Factory plan \_\_\_\_\_ cards are created and utilized to identify areas in need of cleaning and organization.

- A. Kanban
- B. Kaizen
- C. Poke-Yoke
- D. WhoSai

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**Answer: A**

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**Question: 5**

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The use of Kanbans work best with pull systems for determining the timing of which products or services are produced.

- A. True
- B. False

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**Answer: A**

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**Question: 6**

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When a Belt applies the practice of Poka-Yoke to a project challenge she is attempting to make certain the activity is \_\_\_\_\_ .

- A. Well documented
- B. Removed from the line
- C. Mistake proofed
- D. Highly visible

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**Answer: C**

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**Question: 7**

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The Lean Principle action in the 5S approach that deals with having those items needed regularly at hand and those items need less regularly stored out of the way is known as \_\_\_\_\_.

- A. Shining
- B. Standardizing
- C. Sustaining
- D. Sorting

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**Answer: D**

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**Question: 8**

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SPC on the outputs is more preferred than SPC on the inputs when implementing SPC for your process.

- A. True
- B. False

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**Answer: B**

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**Question: 9**

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Significant variation in process performance is a consequence of several causes that can be classified using which of the terminologies shown. (Note: There are 2 correct answers).

- A. Common
- B. Random
- C. Uneducated
- D. Special
- E. Vital

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**Answer: A,D**

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**Question: 10**

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When it comes to Control one of the most effective means of eliminating defects is to \_\_\_\_\_ .

- A. Train personnel often and thoroughly
- B. Keep a Six Sigma project going on the process at all times
- C. Design defect prevention into the product
- D. Have each process consist of no more than five steps

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**Answer: C**

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**Question: 11**

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A periodic time frame can be used to arrange for Control Limit and Center Line calculations with good SPC implementation in a process.

- A. True
- B. False

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**Answer: A**

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**Question: 12**

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The data on SPC charts are typically constructed such that they have the most recent data point on the right hand side.

- A. True
- B. False

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**Answer: A**

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**Question: 13**

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Which statement(s) describe an undesirable situation when implementing SPC?

- A. The lower Control Limit for the R chart is equal to zero
- B. Attempt to use SPC for tracking transaction times at a warehouse
- C. A process is in Statistical Control before implementation of SPC
- D. The Control Limits are wider than the customer specification limits

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**Answer: D**

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**Question: 14**

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If a process has Outliers which pair of charts is most preferable if subgroups will exist for the Continuous Data?

- A. Individual—Moving Range
- B. Xbar-R Charts
- C. Xbar-S Charts
- D. nP and P Charts

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**Answer: B**

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**Question: 15**

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After a Belt has put data through the smoothing process which chart would be used to look for trends in the data?

- A. Moving Average Chart
- B. Multi-Vari Chart
- C. X bar Chart
- D. Pareto Chart

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**Answer: A**

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