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Questions & Answers

Version: 4.1

Question: 1

What are two reasons to use Voicemail Pro for recording? (Choose two.)

A. Each Avaya Contact Center Select voice agent license includes a recording license.
B. It provides reporting such as how many times a call was put on hold.
C. It offers live monitoring of voice and screens.
D. No additional licensing is needed to allow any user call recording via a button.

Answer: CD

Question: 2

What is the Vantage™ Voice Assistant?

A. An optional licensed feature for any Vantage device
B. A Vantage application from the Apple app store
C. A Vantage application for the K155
D. A Vantage application from the Google Play store

Answer: D

Question: 3

You are speaking with a customer who has a large multi-site enterprise, and limited IT staff to support a new communications system. They like the idea of housing the primary call control in a reliable data center, but do not have such an environment. In their business today. Local survivability is critical as reliable communications is a core function of their business.
Based on these factors, which IP Office™ deployment model would meet the customer requirements?

A. Private Cloud
B. Public Cloud
C. Hybrid Cloud
D. On-Premise

Answer: A

Question: 4

Currently a customer has an IP500 V2 Preferred Edition deployment with SIP trunks at their office, but they plan to have 10 employees for tech support to work remotely within the next month. All 10 employees must be able to access their extension simultaneously. They ask you If the IP Office™ has built-in functionality for this and whether that Is sufficient from a security perspective.
Which solution would satisfy the customer's need for remote employees and security, and which additional licensing (if any) is required?

A. An SBCE Is recommended and deployed with the IP Office. The customer also needs 10 Standard Licenses for the remote workers.
B. The IP Office has a built-in SBC and firewall and It is sufficient for security. The customer also needs 10 Teleworker licenses,
C. An SBCE is recommended and deployed with the IP Office. The customer also needs 10 Standard and Advanced Licenses for the remote workers.
D. The IP Office has a built-in SBC, and it is sufficient for security. The customer also needs 10 Teleworker licenses.

Answer: A

Question: 5

In an IP Office environment, which two can be run on the Vantage device? (Choose two.)

A. Vantage Connect Client
B. Avaya IX™ Workplace Client
C. Avaya Equinox® Attendant
D. IP Office Web Client

Answer: BC

Question: 6

With Avaya Spaces, which statement is true about the what users can do?

A. Guest level users can only text chat other users.
B. All levels of users can text chat and video call.
C. Only Member level users and above can video call.
D. Only the Owner/Admin level users can video call.

Answer: C

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