

## Cisco

650-059 Exam

LCSARS Cisco Lifecycle Services Advanced Routing and Switching

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Questions & Answers

| Question: 1  |                           |
|--|---------------------------|
| Which two of these activities comprise the problem management service phase? (choose two.)                           | e component in the operat |
| A. send a replacement module B. schedule a maintenance window C. manage the problem D. identify the problem          |                           |
| E. confirm roles and responsibilities  |                           |
| -<br>-   | Answer: C, D              |
| Question: 2  |                           |
| Identify a customer support model for the solution is an activity that is p component in the plan phase?             | art of which service      |
| A. operations readiness assessment   |                           |
| <ul><li>B. planning project kickoff (deployment project management)</li><li>C. operations plan development</li></ul> |                           |
| D. system requirements validation  |                           |
| -<br>-   | Answer: A                 |
| Question: 3  |                           |
| Which three of these service components are included in the optimize pl  | hase? (choose three.)     |

- A. change management
- B. security administration
- C. technology assessment
- D. operations assessment
- E. operations readiness assessment
- F. security assessment

Answer: C, D, F

## **Question: 4**

Utilizing a trouble ticketing system to track problems is a part of which service component in the operate phase?

- A. operations setup
- B. change management
- C. problem management
- D. systems monitoring

Answer: C

| <b>Question:</b> | 5 |
|------------------|---|

Execute the systems acceptance test plan is an activity that is part of which service component in the implement phase?

- A. phased implementation
- B. acceptance testing
- C. staff training
- D. full system migration

Answer: B

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