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# Avaya

## 77200X Exam

Avaya IP Office Platform Basic Integration and Configuration Exam

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DEMO  
VERSION (LIMITED CONTENT)

Questions  
& Answers

# Version: 4.1

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## Question: 1

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An Avaya IP Office customer with digital telephones uses their outbound digital lines at a capacity of 95%. Which capacity increase should be considered when planning for future growth?

- A. The number of trunks
- B. The number of users
- C. The number of VCM channels
- D. The number of hunt groups

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**Answer: A**

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Explanation:

A customer with an Avaya IP Office using digital telephones should consider increasing the number of trunks if they are using their outbound digital lines at 95% capacity. Increasing the number of trunks will allow the customer to make more outbound calls without exceeding the 95% capacity limit. Additionally, increasing the number of users, VCM channels, and hunt groups may also help to increase capacity, but the number of trunks is usually the most effective way of increasing capacity.

Reference:

Avaya IP Office (<https://www.avaya.com/en/solutions/ip-office/>).

Avaya IP Office Capacity Planning (<https://www.avaya.com/en/solutions/ip-office/capacity-planning/>).

Reference: <https://downloads.avaya.com/css/P8/documents/101065742>

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## Question: 2

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Which statement about the Manager Application for IP Office Server Edition is true?

- A. Manager includes Voicemail Pro Client
- B. Manager shows the status of all servers on one screen
- C. Manager has been fully ported to Web Management
- D. Manager runs on the server itself

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**Answer: C**

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Explanation:

The statement that is true about the Manager Application for IP Office Server Edition is that Manager has been fully ported to Web Management. The Manager Application for IP Office Server Edition is an application that allows administrators to manage and configure their IP Office Server Edition

system. The application has been fully ported to the Web Management platform, which provides a web-based GUI for administrators to manage their servers. This allows administrators to access their servers from anywhere with an internet connection.

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**Question: 3**

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When setting up Alarm Notifications on an Avaya IP Office solution, which three destination criteria can be selected? (Choose three.)

- A. Syslog
- B. Trap
- C. Email
- D. Outcalling
- E. SysMon

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**Answer: ABC**

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Explanation:

When setting up Alarm Notifications on an Avaya IP Office solution, the three destination criteria that can be selected are Syslog, Trap, and Email. Syslog and Trap are two different types of logging protocols that can be used to send notifications to external systems. Email can be used to send notifications to an email address. Outcalling and SysMon are not available destination criteria for Alarm Notifications on Avaya IP Office solutions.

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**Question: 4**

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What is the maximum number of Combo cards supported on the IP500 V2 control unit?

- A. 4
- B. 2
- C. 1
- D. 3

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**Answer: B**

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Explanation:

The maximum number of Combo cards supported on the IP500 V2 control unit is 2. The Combo card is an expansion card that can be installed in the IP500 V2 control unit to provide additional ports for analog lines, digital lines, and/or VoIP lines. The IP500 V2 control unit supports up to 2 Combo cards, and each Combo card can provide up to 8 ports.

Reference:

Avaya IP Office (<https://www.avaya.com/en/solutions/ip-office/>).

Avaya IP Office Combo Cards (<https://www.avaya.com/en/solutions/ip-office/combo-cards/>).

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**Question: 5**

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You are upgrading your Avaya IP Office network with a new release of software. What is the procedure to install new binary files for the Avaya IP phones?

- A. The telephones receive new firmware using HTTP
- B. The system pushes the firmware to the telephones automatically
- C. SFTP is used to replace old files with new ones
- D. The new binary files are included with the DHCP information

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**Answer: C**

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Explanation:

The procedure to install new binary files for the Avaya IP phones is to use SFTP to replace the old files with the new ones. SFTP (Secure File Transfer Protocol) is a tool that is used to securely transfer files over the network. It can be used to upload and download binary files to and from the Avaya IP phones. To install the new binary files, the old files must be replaced with the new ones using SFTP.

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