Blue Prism

ARA02 Exam

Blue Prism Robotic Operating Model (ROM) Architect (Version 2) Exam

Version: 4.0

Question: 1

In order to drive cultural adoption of the Digital Workforce it is important to: (Choose all that apply.)

A. Build relationships with business areas by asking what you can do for them
B. Ensure that your RPA vision and brand support that of your organization's vision and branding
C. Make automation mandatory across business areas
D. Build a unique brand within the organization

Answer: AB

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, one of the key success factors for RPA is to drive cultural adoption of the digital workforce across the organization. This can be achieved by building relationships with business areas by asking what they can do for them, and ensuring that the RPA vision and brand support that of the organization's vision and branding. Making automation mandatory or building a unique brand within the organization may create resistance or confusion among the stakeholders. Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 2

Which of the following are responsibilities of the Head of RPA? (Choose all that apply.)

A. The Head of RPA owns the vision for RPA
B. The Head of RPA is responsible for delivering the vision for RPA in addition to taking ownership of the Digital Workforce itself
C. The Head of RPA is responsible for handling technical issues that occur during RPA implementation
D. The Head of RPA fixes the system when the server goes down

Answer: AB

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Head of RPA is responsible for creating and delivering the vision for RPA in addition to taking ownership of the digital workforce itself. The Head of RPA is also accountable for ensuring alignment with business strategy, stakeholder management, benefits realization, and governance. Handling technical issues or fixing the system when the server goes down are not part of the Head of RPA's responsibilities. Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 3

Which of the following best describes the Delivery Methodology foundation?

A. Defining the delivery management and tracking approach that ensures optimal usage of the defined methodology
B. Identify the expected business benefits and outline how these align to corporate strategy
C. Defining a scalable, low maintenance technical environment and associated growth strategy
D. Defining the skills and responsibilities that will operate efficiently in the existing organizational structure

Answer: A

Explanation:

According to the result from Robotic Operating Model (ROM) | SS&C Blue Prism, the Delivery Methodology foundation is about defining the optimal delivery approach and embedding policies for rapid and efficient automation in a structured, controlled and repeatable manner. Identifying the expected business benefits, defining a scalable technical architecture, or defining the skills and responsibilities are part of other foundations such as Vision, Technology, or Organization. Reference: Robotic Operating Model (ROM) | SS&C Blue Prism

Question: 4

Which of the following should be covered within the Service Model? (Choose all that apply.)

A. Exception case handling
B. Technical support for applications
C. Product support from Blue Prism
D. Hardware provisioning

Answer: A

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Service Model foundation covers how to support operational processes while defining the management, reporting, scheduling and referral handling processes for business as usual. Exception case handling is one of the aspects of referral handling, which deals with how to handle exceptions that occur during process execution. Technical support for applications, product support from Blue Prism, or hardware provisioning are part of other foundations such as Technology or Governance. Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 5

Which of the following statements best describe Process Inventory Management? (Choose all that apply.)

A. The approach of discovering processes for automation

B. Putting in place the infrastructure that enables effective management of opportunities for automation
C. Establishing a process mining approach
D. The platform from which reporting can be done, to ensure that the value of automation programmers is communicated

Answer: BD

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, Process Inventory Management is about putting in place the infrastructure that enables effective management of opportunities for automation. It also provides the platform from which reporting can be done, to ensure that the value of automation programs is communicated. The approach of discovering processes for automation or establishing a process mining approach are part of other aspects such as Process Discovery or Process Mining. Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

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