ServiceNow

CIS-SAM Exam

Certified Implementation Specialist - Software Asset Management Professional Exam

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Version: 5.0

Question: 1

Software Asset Lifecycle has components.

A. 8
B. 6
C. 7
D. 5

Answer: A

Question: 2

What are three ways to get software asset data into ServiceNow?

A. Clone, Background Script, Discovery
B. Import Data, Plugin, Clone
C. Discovery, Import Data, Manual
D. Plugin, Background Script, Manual

Answer: C

Question: 3

Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

A. Software allocations
B. Software models
C. Foundation data
D. Software contracts
E. Software entitlements

Answer: ABCE

Question: 4

HOTSPOT

Match the best practice method for the amount of data:

Large amount of data

| Import data |
| Manual |
| Discovery |

Medium amount of data

| Import data |
| Manual |
| Discovery |

Small amount of data

| Import data |
| Manual |
| Discovery |

Answer:

Large amount of data

| Import data |
| Manual |
| **Discovery** |

Medium amount of data

| **Import data** |
| Manual |
| Discovery |

Small amount of data

| Import data |
| **Manual** |
| Discovery |

Question: 5

When receiving an order, which data point is mandatory?

A. Assigned To
B. Cost
C. Asset Tag
D. Serial Number

Answer: C

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/ task/t_ReceiveAnAsset.html

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