SAP

C_FSM_2211 Exam

Certified Application Associate - SAP Field Service Management

DEMO VERSION (LIMITED CONTENT)

Questions & Answers

Version: 4.0

Question: 1

How does the data loader help you prepare and send data to the SAP Field Service Management cloud database?
Note: There are 2 correct answers to this question.

A. You can use it to define and upload new custom data objects.
B. You can use it to download a template for a selected data object type.
C. You can use it to upload a formatted and populated data record file.
D. You can use it to download a list of master data object records.

Answer: A, B

Question: 2

Which objects can you approve using the Time and Material journal? Note: There are 3 correct answers to this question.

A. Work time
B. Quotation
C. Efforts
D. Mileage
E. Expenses

Answer: C, D, E

Question: 3

For which steps of the end-to-end service process is SAP Field Service Management responsible? Note: There are 2 correct answers to this question.

A. Customer feedback management
B. Mobile service execution
C. Workforce management
D. Ticket and case creation

Answer: B, C

Question: 4

What information is stored in the QR code used in the Customer Self-Service portal?

A. Customer Self-Service portal URL
B. Equipment specific short URL
C. SAP Field Service Management URL
D. Moment-Sets specific short URL

Answer: B

Question: 5

Which customizations are possible with the Screen Configuration feature? Note: There are 3 correct answers to this question.

A. Used to display, hide, sort, and group fields
B. Can be used for field validation expressions
C. Can only be defined for mobile screens
D. Can define color coding
E. Able to display custom translations

Answer: A, B, E

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