Genesys

GE0-703 Exam

GCP7 System Consultant Voice Platform Exam

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Question: 1

When using URL Scan, the location of <Application_Name>.xml is _____.

A. <EMPS Install Directory>\CN\EMPS\Web\data
B. <EMPS Install Dir>\CN\openldap\data\genesys
C. <EMPS Install Dir>\CN\web\did_url_mappings\0200
D. <EMPS Install Directory>\CN_EMPS\Web\Applications\0200

Answer: C

Question: 2

In a Behind the Switch configuration, the VCS carries out instructions from _____.

A. IVR Server only, in the form of IVR ServerXML
B. T-Server only, in the form of TLib Events
C. Web Server, in the form of VoiceXML
D. IVR Server client, in the form of XML

Answer: C

Question: 3

With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
C. A T-Server configuration is not required
D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

Answer: B

Question: 4

When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

A. In-Front or Behind-the-Switch mode of operation
B. SNMP tools for monitoring network
C. Expected call volume
D. Operating system of the web servers

Answer: C

Question: 5

Which of the following MRCP speech vendors does GVP support?

A. IBM Websphere Voice Server (WVS)
B. Asterisk
C. Microsoft
D. Linux

Answer: A

Question: 6

The process on the VCS/IPCS that starts the other component processes is the _____.

A. Page Collector
B. IVR Server Client
C. Call Flow Assistant
D. WatchDog

Answer: D

Question: 7

In a single-tenant configuration, all IVR Profiles must be created under the default customer name _____.

A. GVPOwner
B. Admin
C. Genesys
D. NSP

Answer: B

Question: 8

Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

A. Dialogic software
B. IVR Server
C. SIP Switch
D. Voice Application Reporter

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Answer: A

</div>

Question: 9

Refer to the PopGateway log entry. What event has occurred?

```
[2005/04/28 19:57:45.984] FBC  VxmlUtil.cpp:3481 C=12:L=1:U=321 VXML
Error: event(error), message(Application that is not provisioned to use
ASR is trying to access ASR resource), element(Leaf_Document->vxml-
>form1->field1->prompt1 @ http://10.10.9.10/PROMPT1%2Easp), current url
(http://10.10.9.10/PROMPT1%2Easp)
```

A. The configured IVR Profile was provisioned with ASR Enabled in EMPS.
B. The configured IVR Profile was not provisioned with ASR Enabled in EMPS.
C. The configured IVR Profile was provisioned with TTS Enabled in EMPS.
D. The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

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Answer: B

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Question: 10

Which protocol is used between IVR Server and IVR Server Client ?

A. IVR XML
B. IVR VXML
C. Tlib

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Answer: A

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