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## HP0-M45 Exam

HP BSM Platform and End User Management 9.x Software Exam

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Questions  
& Answers

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**Question: 1**

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The Health Indicator component displays details regarding the Health Indicators that are used to calculate and set the current status of a selected CI. Each Health Indicator's status and value are displayed. What are the categories into which Health Indicators displayed by the component are grouped?

- A. Health Indicators that are impacted by KPIs and Health Indicators that are not impacted by any KPI calculation
- B. Health Indicators that are used to calculate KPIs and Health Indicators that are not used in any KPI calculation
- C. Health Indicators that are used to calculate CIs and Health Indicators that are not used in any CI calculation
- D. Health Indicators that are used to calculate internal KPIs and Health Indicators that are used to calculate external KPIs

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**Answer: B**

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**Question: 2**

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The colors displayed for a CI icon in Service Health represent a summary of interim status values for a predefined duration. What is the default duration?

- A. 60 seconds
- B. 120 seconds
- C. 300 seconds
- D. 600 seconds

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**Answer: C**

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**Question: 3**

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Which statements are true about Service Level Management Reports? (Select two.)

- A. They show how well applications are behaving in comparison to the Service Health assigned KPIs.
- B. They are custom reports, which are stored as part of the overall Service Report framework.
- C. They show you how well actual service levels compare with business goals.
- D. They give you a high-level view of the business and also early warning on potential problems.
- E. They give you a high-level view of infrastructure performance only.

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**Answer: C,D**

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**Question: 4**

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How are Service Level Management Reports created?

- A. as offline reports running over aggregated data stored in the database
- B. as online reports based on real-time data flowing into the BSM platform
- C. as offline reports running over aggregated data stored in the database leveraging BPM and Real User Monitor data only
- D. as online reports based on real-time data flowing into the BSM platform from SiteScope, BPM and Real User Monitor data

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**Answer: A**

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**Question: 5**

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What information is stored in the BSM management database?

- A. BSM Server names
- B. changes of individual CIs
- C. CI history
- D. Business Process Insight information

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**Answer: A**

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**Question: 6**

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Which component runs the BSM applications and receives data samples from the data collector?

- A. Data Processing Server
- B. Diagnostic Server
- C. Real User Monitor
- D. Gateway Server

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**Answer: D**

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