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Microsoft Dynamics CRM 2013 Deployment

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DEMO VERSION (LIMITED CONTENT)

Questions & Answers

Question: 1

You install Microsoft Dynamics CRM on-premises.
The Microsoft Dynamics CRM environment must have a Uniform Resource Locator (URL) that is different from the default URL for Microsoft Dynamics CRM.
Which two actions should you perform? Each correct answer presents a complete solution.

A. Before you install Microsoft Dynamics CRM, create the alias record on your Domain Name System (DNS) server. Install Microsoft Dynamics CRM. Modify the host header of the default website in Internet Information Services (IIS).
B. Before you install Microsoft Dynamics CRM, create a new Microsoft Dynamics CRM website by using Internet Information Services (IIS) and add the desired host header. Configure the binding, host header, and domain name system (DNS) entries. Install Microsoft Dynamics CRM and then select the website that you created.
C. Install Microsoft Dynamics CRM and select the default server website. After the installation is complete, change the website address by using Deployment Manager.
D. Install Microsoft Dynamics CRM and select the default server website. After the installation is complete, change the website address in the database MSCRM_config.

Answer: A, B

Question: 2

You are a system administrator for Microsoft Dynamics CRM Online.
You need to provision a user.
Which two steps should you perform? Each correct answer presents part of the solution.

A. Add the user in the Microsoft Online Services Portal.
B. Configure the user with Read access mode.
C. Enable the user record in Microsoft Dynamics CRM Online.
D. Assign a Microsoft Dynamics CRM Online license to the user.

Answer: A, D

Explanation:
Ref:
http://technet.microsoft.com/en-us/library/jj191623(v=crm.6)

Question: 3

You install Microsoft Dynamics CRM on-premises.
The installation fails and you receive an installation error.
You need to access the installation log files to view the details about the error.
What should you do?

A. Query the Microsoft Dynamics CRM database and view the log table.
B. View the installation log files in the folder <SystemDrive>'\Program Files\Microsoft Dynamics CRM\Logs.
C. View the installation log files in the folder <SysremDnVe>:\Users\<L/serno/ne>\AppData\Roaming\Microsoft\MSCRM\Logs.
D. View the installation log files by opening the Event Viewer.

Answer: C

Question: 4

You work for a company named Wingtip Toys that has a subscription to Microsoft Dynamics CRM Online.
You need to configure Microsoft Dynamics CRM Online so that users can authenticate on the domain wingtiptoys.com.
What should you do?

A. Use the Office 365 admin center for Microsoft support to submit a service request to change the current 0fflce365 authentication domain name to the domain wingtiptoys.com.
B. Use Microsoft Dynamics CRM to change users' user names to user principal names (UPNs).
C. Use the Office 365 admin center to add a new security group and give the new security group the same name as the domain wingtiptoys.com. Add users to the new security group.
D. Use the Office 365 admin center to add the domain name wingtiptoys.com to Microsoft Online Services. In the Office 365 admin center, append all the users' user names to the domain wingtiptoys.com.

Answer: B

Question: 5

You need to install Microsoft Dynamics CRM Server.
Which Microsoft Windows operating system should you use?

A. The 64-bit edition of Windows Server 2012 with the Server Core option
B. The 64-bit edition of Windows Server 2008 SP2 with the Server Core option
C. The 64-bit edition of Windows Server 2008 Enterprise SP2
D. The 32-bit edition of Windows Server 2003 Enterprise SP2

Answer: C

Question: 6

Which three administrative roles in Microsoft Online Services are used with Microsoft Dynamics CRM Online? Each correct answer presents a complete solution.

A. Service Admin
B. Billing Admin
C. System Customizer
D. Password Admin
E. Marketing Manager

Answer: A, B, E

Explanation:
Ref:
http://www.microsoft.com/de-de/dynamics/crm-customer-center/permissions-required-for-customization-tasks.aspx

Question: 7

You need to change your company's Microsoft Dynamics CRM Online uniform resource locator (URL) to a shorter URL. What should you do?

A. Edit the URL name in the Microsoft Dynamics CRM Online instance settings by using the Office 365 admin center.
B. Edit the Microsoft Dynamics CRM Online instance friendly name by using the Office 365 admin center.
C. Connect to your Microsoft Dynamics CRM Online organization by using Deployment Manager and update the web address for the organization.
D. Specify a unique name for a new organization in Microsoft Dynamics CRM Online.

Answer: A

Question: 8

Users report that they must enter their domain credentials every time that they access Microsoft Dynamics CRM.
You need to ensure that users who are currently logged in with domain credentials are authenticated automatically in Microsoft Dynamics CRM when they open the Microsoft Dynamics CRM website.
What should you do?

A. Add the Microsoft Dynamics CRM universal resource locator (URL) to the Local Intranet zone in Microsoft Internet Explorer on each computer that will access Microsoft Dynamics CRM.
B. Ensure that all users are configured with Read-Write access mode in Microsoft Dynamics CRM.
C. Ensure that all users are members of the PrivUserGroup in Active Directory.
D. Re-import the Microsoft Dynamics CRM organization by using the Automatically Map Users option. Select the Active Directory account name as the method for automatic mapping.

Answer: A

Question: 9

You have four computers configured as shown in the following table.

Computer name	Configuration
Computer1	Microsoft Dynamics CRM Server
Computer2	Microsoft Dynamics CRM Email Router
Computer3	Microsoft SQL Server
Computer4	Microsoft Exchange Server

You use the Microsoft Dynamics CRM Email Router to route email messages between the Microsoft Exchange Server and Microsoft Dynamics CRM.
If the computer that runs the Microsoft Dynamics CRM Email Router fails, you must be able to restore service without having to reconfigure all of the Email Router options individually.
What should you back up?

A. the database MSCRM_CONFIG on the Microsoft SQL Server
B. the XML configuration files that are in the folder <systemdrive>'\Program Files\Microsoft CRM Email\Service on the Email Router
C. the registry hive named HKEY_LOCAL_MACHINE\Software\Microsoft\MSCRM Email on the Email Router
D. the message store Priv.edb that is on the Microsoft Exchange server

Answer: B

Question: 10

The default bulk delete operation named Delete completed system jobs runs daily in Microsoft Dynamics CRM, Which system job type is included in the bulk delete operation?

A. Import Subprocess
B. Goal Roll Up
C. Workflow
D. Bulk Email

Answer: B

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